Job Description



Position: 1852 or Ice House Wait Staff

Job Summary

Server is responsible for waiting on customers in a timely fashion and all necessary side work. Service is the primary responsibility. A friendly, positive and courteous attitude toward customers and co-workers is necessary.

Principal Duties and Responsibilities

- 1. Responsible for opening and closing procedures.
- 2. Must be familiar with menu.
- 3. Must be familiar with daily specials and prices.
- 4. Responsible for filling out daily tip report.
- 5. Punctuality.
- 6. Responsible for a neat, clean, and professional appearance.
- 7. Other duties as assigned.

Knowledge, Skills and Abilities Required

- 1. Must have excellent communication skills.
- 2. Basic math and reading skills.
- 3. Must be able to understand and carry out instructions.
- 4. Must be able to maintain a professional manner under stress.

Reporting Relationship

Reports to the Food and Beverage Manager and the General Manager.

Uniform Items Required to be purchased before arrival

1852

- Black Pants jean style, yoga pants, or cargo style are not acceptable
- Black Shoes must be non logoed. Non-skid sole. Ballet slippers or any color variations are not acceptable
- Black Socks

Ice House

- Tan Shorts or Pants
- White Socks
- Athletic Shoes